

FAQ

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Entry Questions

How much does the entry fee cost?

£145 per category

Banking Details?

IWSC LTD ACCOUNTS

	Sort Code	Account no	Swift code	IBAN number
£				
Sterling	20-01-58	43783006	BARCGB22	GB95 BARC 2001 5843 7830 06
€ Euros	20-01-58	58945255	BARCGB22	GB15 BARC 2001 5858 9452 55
\$ Dollars	20-01-58	86763411	BARCGB22	GB09 BARC 2001 5886 7634 11

Can I send less if it is expensive spirits?

Yes, please email info@iwsc.net for confirmation

What are my shipping options?

Hellmann Worldwide Logistics or independent courier. For more information, please go to www.iwsc.net/shipping

How do I find the correct category for my product?

Please download the category list from our website <http://iwsc.net/files/iwsc2018-tasting-categories-sheets-lrv1b.pdf>

Can I send my bottle with a temporary label?

Yes, as long as it is the finished product.

Can you tell me the deadlines?

Please visit www.iwsc.net/entry-and-shipping-deadlines for more information.

Are there any discounts for multiple entries?

There are various discounts on offer throughout the year. Please check our website to see these. Please sign up to our newsletter to keep updated <https://t.co/znsBZO1WZt>

Are there any extensions to deadlines?

Not usually, but please call the office on **+44 (0)1483 548 963**.

Shipping Questions**How many bottles do I need?**

4 bottles

Contact details for the courier company

If you wish to use the Hellmann consolidation, please view details on the website

www.iwsc.net/shipping

What size bottles should I submit?

4 x 750ml

Do we need to pay taxes and duties?

Yes, you need to raise the documents to ship with all charges being billed back to you.

Where can I print an address label on the website?

Log in > Manage entries > print label

What is acceptable packaging for my samples?

The IWSC supports helping the environment so please avoid polystyrene if possible. Any other packaging is acceptable to ensure your samples arrive in the best possible condition.

Invoice and billing questions

How will my invoice be sent to me?

If you haven't received your invoice after 2 weeks, please contact accounts@iwsc.net

Results and Winners

How will I be informed on my results?

Via email and your results will be uploaded under embargo before release so you can view before the public announcement.

What do winners receive from the IWSC?

A certificate, logos and stickers, and an online marketing toolkit.

How do I order stickers/artwork?

You can order from your account area www.iwsc.net/companyaward/purchase.

Where are my stickers?

Please contact Louise via email louise.bolton@iwsc.net or call the opps team on **+44 (0)1483 548 963**.

How will the award benefit my brand?

Our marketing team will send you a free tool kit on how to promote your win, PR campaign and social media.

When will I receive my certificate(s)?

Shortly after results release, by post. Or you can download from the website immediately.

I haven't received my certificate(s)?

Please allow 2 weeks for arrival. If this is needed sooner, please call the operations team at **+44 (0)1483 548 963**

General Questions**Who are your judges?**

Please see the judging section of the website www.iwsc.net/people/judges

I need to see past winners for a certain product - how do I do this?

You can search from 2013 onwards. Please use advanced search www.iwsc.net/result/search.
For archived results please contact info@iwsc.net

Need help? Call you back service now operates.

Our operations team will schedule a call to support your entry. Just say how we can help and we will call you back. Please call **+44(0)1483 548 963** or email info@iwsc.net